

<b>Technical Committee Name:</b>	Service innovation
<b>Date(s) of Report:</b>	5 August 2015
<b>A) Key Activities</b>	<i>Description</i>
<b>1. Survey</b>	Kemi to check on response
<b>2. Case studies</b>	Detailed in paper
<b>3. Interviews</b>	Detailed in paper
<b>4. Conference paper</b>	In conference proceedings
<b>5. Conference presentation</b>	Feedback to connect with people and communities
<b>6. Meetings</b>	See website for minutes
<b>B) Key Outcomes</b>	<i>Description</i>
<b>1. An improved understanding of service innovation in general and for the water sector</b>	
<b>2. An understanding of future innovation trends in the sector</b>	
<b>C) Key Priorities</b>	<i>Description</i>
<b>1. BBC documentary or YouTube case studies</b>	<i>Kemi to speak with contacts</i>

<b>2. Webinar</b>	<i>Aaron and Suzy to check options</i>
<b>3. Collaboration</b>	<i>Sarah to speak with David Butler about UKWIRP. Aaron to discuss with CIWEM and IWA.</i>
<b>4. Expand paper with interviews</b>	<i>Aaron and Kemi to discuss</i>
<b>5. Journal article</b>	Submit based on conference paper
<b>6. Membership</b>	Use link to conference on web site (once presentations uploaded) for membership drive
<b>7. Next meeting</b>	SKYPE meeting towards end September Suzy to send out Doodle poll



**The Water Efficiency (WATEF) Network**  
[www.watetnetwork.co.uk](http://www.watetnetwork.co.uk)